

**GOAL:** Resolve Immediate Financial Crises for Families Experiencing Temporary Disruption in Their Ability to Provide Basic Needs & Develop Plans for Household Sustainability Using Personal & Community Resources



OVER **2/3**  
OF CALLS TO 2-1-1 ARE  
REGARDING EMERGENCY RENT  
& UTILITIES



**1.8**  
THE NUMBER OF JOBS REQUIRED  
AT MINIMUM WAGE TO AFFORD A  
2-BEDROOM APARTMENT



**\$389,263** INVESTED  
ANNUALLY

**PROVIDE EMERGENCY** assistance & case management services to households in one or more zip code areas

**DESIGN POLICIES** & procedures about client eligibility by taking into account gaps in existing emergency assistance services

**SUPPORT HOUSEHOLDS** when unpredictable situations arise to prevent more setbacks

**95%**

OF THOSE WE SERVE DO NOT COME BACK FOR MORE ASSISTANCE WITHIN THE YEAR



**142**

HOUSEHOLDS SAVED FROM EVICTION



**69**

UTILITIES SAVED FROM BEING SHUT-OFF DURING EXTREME WEATHER CONDITIONS